

RED TALES

Issue # 24 June 16, 2010
(612-726-2230) Newsletter of the MSP ESSC Shop Committee (612-201-0383)

Injured On The Job – If you are injured at work, always fill out a First Report of Injury with your manager, even if you are not sure how badly you are hurt.

If you need medical attention and can not continue working, you may either go to the Airport Clinic or your own health care provider. To qualify for OJI pay or Light Duty work you must see a health care provider first. You can not pull yourself out of work and still qualify for OJI or Light Duty. Make sure your health care provider understands what your job duties are and writes appropriate restrictions for you. These restrictions must be presented to your manager upon return to work.

Airline Complaints – Travel and Leisure magazine has just released a survey that compiled airline complaint information from the Department of Transportation for 2009. Here are the top 5 airlines from that list (figures are per 100,000 passengers)–

- 1- Delta Air Lines – 1.96
- 2- United Airlines - 1.34
- 3- US Airways – 1.31
- 4- Northwest Airlines - 1.21
- 5- American Airlines - 1.07

Executive Pay – According to a June 6, 2010 article in the Atlanta Constitution Journal, Richard Anderson’s 2009 compensation in stock and option grants

was second highest in the State of Georgia at \$12.1 million.

The AJC says, “Current values for the 2009 award also are likely conservative because they are based on what executives would reap if they cashed out their options now.”

Countdown To Departure – Delta Air Lines MSP management has issued an instruction sheet for load procedures. It is as follows:

- 1- 50 - 35 minutes to departure, verify bag counts and freight in DL Term, RTSM and ALIS. Look for consistency. Load according to plan.
- 2- 30 – 10 minutes to departure, send AWAB closeout in ALIS.
- 3- 5 – 3 minutes to departure, close bin door. If changes to load, advise captain, “Added x bags to bin y.” If pilot requests new WDR, advise it will be sent via ACARS during pushback prior to towbar disconnect and call load control.

We will compare this to the Delta GOM next week.

Union Picnic
Saturday, June 19
10AM to 9PM
Johnny Cake Ridge Park
Apple Valley